

York Care Hub

Led by Primary Care (Priory Medical Group).

Linked to York Teaching Hospital's NHS Foundation Trust's Community Services and City of York Council.

'Virtual' Care Hub working through all nine of Priory Medical Group's GP practices in York.

Care Hub team of GP, Case Manager, Case Worker and some Social care and Voluntary Sector input that is currently in place.

Providing case management and care coordination.

Direct patient care provided by 'Primary Care Plus' team.

Current position

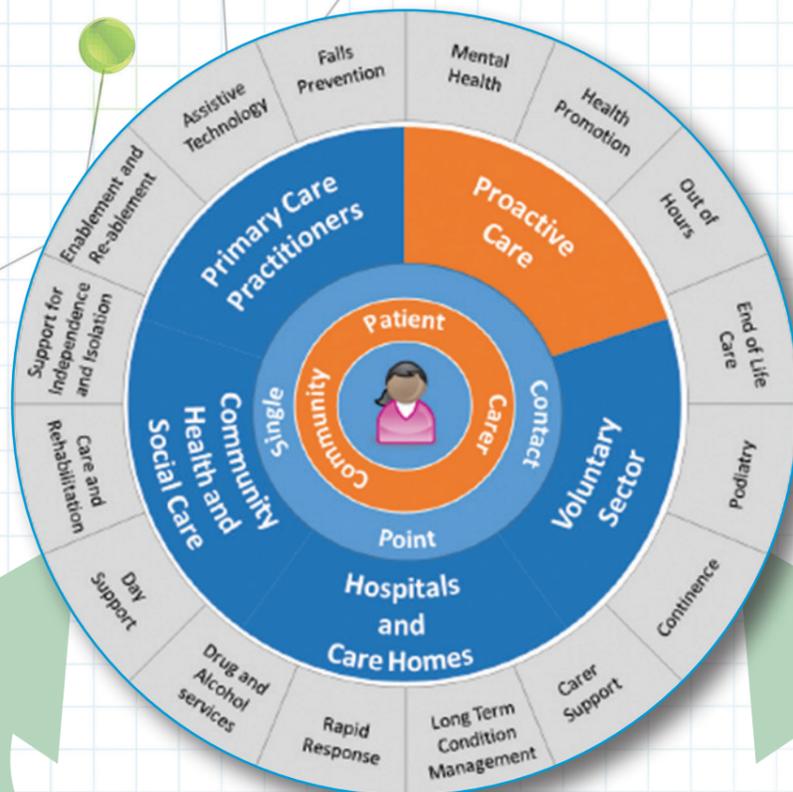
- Initial focus on 500 patients in care homes
- Implementation date - April 2014

In place

- Care team (Care Coordinator, Case Manager, Social Care and Community Nursing)
- IT for remote working in care homes
- Risk stratification software
- 180 patients with care plans
- Initiation of Community Facilitators
- Memorandum of Understanding with York Teaching Hospitals NHS Foundation Trust re community staffing agreed
- Daily MDTs and plans for coordination of care with care homes
- 850 patients already on the case register

Current work

- Considering the next 1,000 high risk patients
- Extending the project to three additional GP practices taking patient population to 105,000



- Integration
- Person-centred care
- Primary care reform
- Urgent care reform
- Planned care
- Mental health
- Children and maternity

- Framework
- Development plan
- PMO /Support
- Monitoring and evaluation